

Patron Behavior

The Pleasant Hill Public Library is committed to providing a safe, comfortable environment conducive to the use of the facility by either individuals or groups. The library is intended for the use of all members of the public. Patrons are expected to be respectful of the rights of other patrons and staff members and to use the library for its intended purposes. Violations of the following behavior guidelines may result in loss of library privileges or removal from the facility. Patrons may be barred from use of the facility depending on the severity of the violation.

Guidelines

Any behavior by an individual, a group, or individuals within that group that:

1. Interferes with the rights of individuals to use library materials or services.
2. Adversely affects the ability of library staff to conduct library business.
3. Threatens the secure and comfortable environment of the library or those using the library.

The above behaviors include but are not limited to:

Willfully annoying, harassing, or threatening another person. Harassment is defined as any action taken or situation created intentionally to produce psychological or physical discomfort, embarrassment, or ridicule. Contact, unwelcome physical advances, or conduct (verbal or physical) of a nature that is intimidating, demeaning, hostile, offensive, or potentially dangerous to one's self or others.

Interference with another person's enjoyment of library services or the facility.

Behaving in a disorderly, loud or boisterous manner.

Impeding access to the building or area of the building, or blocking book stack aisles for extended periods of time.

Campaigning, petitioning, interviewing, survey taking, soliciting, or selling unless authorized by the Director or his/her designee.

Picture taking or video taping of people unless authorized by the people involved, or the parents or legal guardian if a minor is present.

Bringing weapons, firearms, or explosive devices into the library.

Removal of library materials, or hiding library materials with the intent to remove such materials without properly checking them out.

Vandalism or deliberate destruction of library materials.

Listening to radios or personal audio devices either without earphones or with earphones at an unreasonable volume.

Smoking inside the library facility.

Sleeping on the library premises.

Failure to wear appropriate attire or maintain appropriate hygiene.

Using the restroom facilities for bathing or other inappropriate uses.

Bringing animals into the library, except as needed by physically challenged persons.

When possible, two staff members should agree on a course of action and should be present when discussions take place with patrons. The Pleasant Hill Police Department will be called for assistance when appropriate.